

ANNOUNCEMENT :

Temporary Shutdown of NHG-ROAM System to facilitate Data Migration Activities *(Posted 2 April 2024)*

WHAT IS THIS ABOUT?

- There will be a **TEMPORARY SHUTDOWN** of NHG Research Online Administration & Management (ROAM) System.
- This is necessary to secure the system data to facilitate the Data Migration activities to the new ECOS system.

HOW DOES THIS AFFECT YOU?

- ALL ROAM Users **WILL NOT BE ABLE TO LOGIN** to access the ROAM system during the stated Shutdown Period.

WHEN WILL THIS HAPPEN?

- The ROAM Temporary Shutdown Period **STARTS ON FRIDAY, 5TH APRIL 2024, 11.59PM** and **ENDS ON MONDAY, 8TH APRIL 2024, 9.00 AM**

ACTION REQUIRED

- **DO NOT ATTEMPT TO LOGIN AND MAKE ANY SUBMISSIONS** in the ROAM System during the Shutdown Period as it will be **discarded as invalid data**.
- No other additional actions required from Users.

ENQUIRIES

- For any further enquiries, please kindly send an email to RESEARCHONLINE@nhg.com.sg

We apologize for any inconvenience and would like to thank you for your continuous support and co-operation.

Regards,
NHG ROAM Administrator

About this Announcement

- *This is important if you have an existing ROAM User Account. It is important for ROAM Users to be aware of the ongoing activities to transition from the ROAM system over to the ECOS System.*
- *The Ethics and Compliance Online System (ECOS) is the new ethics review infrastructure that is co-developed by NHG and SingHealth. The ECOS system will replace the current NHG ROAM system in mid 2024.*
- *Please visit the ECOS Announcement page here: <https://for.sg/ecos-announcements> to view/validate this Announcement. All of our previous ECOS-related announcements are also available there.*
- *For.SG is a link shortener for the healthcare institutions in Singapore. It is built by the Open Government Products team at GovTech.*